

Airline First Class Guide

December 2010



Welcome

Travel Daily is proud to present our inaugural First Class Guide, which gives an overview of the first class offerings of airlines offering this cabin class in the Australian market.

Although some carriers are no longer offering First Class, for many top end passengers travelling right up the front is still a must and of course these discerning travellers usually book through travel agents. We have created this guide in response to requests from our readers over a number of years, who have repeatedly asked for a simple reference they can use to help their key premium clients when booking various cabin types across the globe.

Different airlines have chosen to contribute varying amounts of information to the guide, but we have attempted to include as much information as possible about each carrier depending on the available space.

We would welcome your feedback on the guide, which will now be updated on a regular basis.

Bruce Piper, **Travel Daily** publisher



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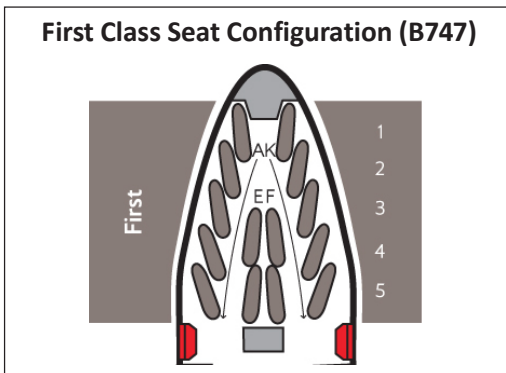
Overview

Everything about First has been designed around the customers' needs to ensure they enjoy a seamless journey from start to finish.

From luxurious lounges to onboard fine dining the new enhanced First aims to provide customers with a more exclusive experience.

British Airways is in the process of gradually rolling out new First across its fleet and aiming to complete the embodiment by the end of 2011.

Over the coming months customers will be able to enjoy the finest in contemporary British sophistication, understated elegance and exceptional quality of service when they travel in new First.



✦ Long-Haul Fleet

- ◆ 238 aircraft (19 B737s, 49 B747s, 9 B757s, 46 B777s, 2 A318's, 33 A319s, 38 A320s, 11 A321s, 2 Avro RJ85s, 1 Avro RJ100s, 7 (Embraer - EJets)
- ◆ 68 aircraft on order including 12 A380's

🛋 Cabin Specifications

- ◆ Executive jet cabin styling with up to 14 seats configured in a mixture of single and paired demi-cabins each with individual access offering space and privacy
- ◆ New personal wardrobe & double window with electronic blinds

🪑 Seat Specifications

- ◆ Ergonomically designed new seat 60% wider at the shoulders
- ◆ Seat extends to a 198cm (6'6") fully-flat bed
- ◆ Leather-coated writing desk - converts into an elegant dining table
- ◆ Footstool - can be used as buddy seat when dining

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - max 32kg per piece (must not exceed 90cm x 75cm x 43cm)
- ◆ 1 piece of hand luggage (dimensions 56cm x 45cm x 25cm) plus a laptop bag or handbag

🍴 Dining

- ◆ Menus created in cooperation with some of the world's finest chefs
- ◆ Choice of different meal options, refreshments and flexibility to dine
- ◆ Fine selection of champagne, wines, spirits and non-alcoholic drinks
- ◆ Pre-flight dining in exclusive lounges available at selected airports

📺 Entertainment

- ◆ 38cm (15") flat TV screen
- ◆ Noise-cancelling headphones
- ◆ Choice of over 100 movies & TV programmes
- ◆ Over 50 music CDs & audio books
- ◆ 20 interactive games

🍸 Clubs & Lounges

- ◆ Access to over 60 dedicated British Airways departures and arrivals lounges and 90 partner lounges worldwide
- ◆ Exclusive Concorde Room at London Heathrow Terminal 5 and New York JFK
- ◆ Elemis Travel Spa and Skin Therapies exclusively designed for British Airways customers

🏆 Loyalty Programs

- ◆ On Business
- ◆ Free membership

📶 Extras

- ◆ Power outlets & USB ports
- ◆ Stylish Anya Hindmarch washbag and amenities from renowned D.R. Harris & Co
- ◆ Crisp white 400-thread Egyptian cotton duvet and pillow
- ◆ Dedicated First check-in area, priority security lanes and Fast Track immigration
- ◆ Mood lighting

✈ Alliances

- ◆ oneworld®

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Amsterdam (AMS)

Price Guide

- ◆ LHR/CDG/FCO/AMS: \$17,840* departing from Sydney

*Excluding taxes, fees and charges

BRITISH AIRWAYS

Contact Details

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1300 134 001

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speedbirdclub.com/au

www.ba.com

British Airways - BA

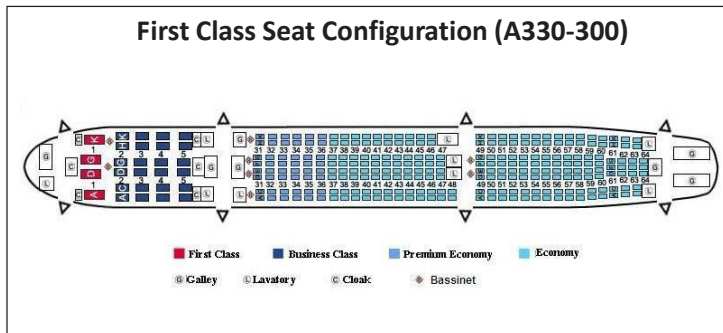
Overview

China Southern Airlines (CZ) is a member of SkyTeam alliance, and is one of the three Chinese state-owned aviation groups, listed on the China, Hong Kong and US stock markets.

As the largest airline in China and in Asia, China Southern currently operates 420 modern aircrafts and is ranked No.1 for the traffic volume in Asia and No.3 in the world.

CZ is serving destinations to 884 cities in 169 countries, forming an extensive network, with Guangzhou, Beijing, Urumqi and Chongqing as its hubs. CZ covers all of China and radiates throughout Asia with convenient connections to all the main cities in the world via close cooperation with all SkyTeam member airlines.

From 1 Nov 2010, China Southern Airlines became the biggest carrier between Australia and Mainland China.



✈ Long-Haul Fleet

- ◆ Number of aircraft: 420
- ◆ B777, B747, B757, B737, A330-300, A330-200, A320, A321
- ◆ B787 & A380 on order
- ◆ Average age: 5 years

🛋 Cabin Specifications

- ◆ 4 First Suites
- ◆ 1 - 2 - 1 configuration with direct aisle access from every seat

🪑 Seat Specifications

- ◆ Built-in massage function
- ◆ 213cm (84") seat pitch
- ◆ Recline 180° into fully-flat bed
- ◆ 70cm (27") seat width

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage – max weight 14kg
- ◆ Mileage Plus members - additional 10kg (Silver members) and 15kg (Gold members) of checked luggage

🍴 Dining

- ◆ Wide selection of Chinese and Western meals
- ◆ Wide selection of wines
- ◆ On demand service

📺 Entertainment

- ◆ 38cm (15") personal TV screen
- ◆ Remote control
- ◆ Audio/Video on demand with a wide selection of movies and programs
- ◆ Noise cancelling headphones

🍹 Clubs & Lounges

- ◆ Access to Air New Zealand Lounges at Sydney & Melbourne Airports
- ◆ Access to any Skyteam First and Business class lounge
- ◆ China Southern Airlines lounges available in most cities in China
- ◆ ChinHong Mian Pavilion in Guangzhou Baiyun International Airport

🏆 Loyalty Programs

- ◆ Mileage Plus Frequent Flyer
- ◆ Free membership
- ◆ Three types of membership – Sky Pearl, Silver and Gold
- ◆ Elite Bonus Mileages - 15% (Silver members) and 30% (Gold members) of statute mileage
- ◆ Redemption including flights and upgrades

📶 Extras

- ◆ Larger and wider tables
- ◆ Power outlets
- ◆ Priority boarding & priority baggage delivery
- ◆ Baggage checked through to final destination on the same day if transit via Guangzhou (CAN)
- ◆ First class priority under flight delay situation

🌐 Alliances

- ◆ SkyTeam

🏆 Accolades

- ◆ Best China Airline - 2009 SkyTrax World Airline Awards
- ◆ Best Business Class Airline in China - 2010 TTG China Magazine

📍 Key Destinations

- ◆ Guangzhou (CAN)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG/SHA)
- ◆ Paris (CDG)
- ◆ Amsterdam (AMS)
- ◆ Los Angeles (LAX)
- ◆ Tokyo (NRT)

💰 Price Guide

- ◆ China - from \$5,649*
- ◆ Asia - from \$5,800*
- ◆ Europe - from \$7,000*
- ◆ America - from \$7,300*
- ◆ Middle East - from \$6,050*

*Airmiles are the lowest ongoing fares and are exclusive of taxes and surcharges correct at Oct 2010.



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China Southern Airlines - CZ

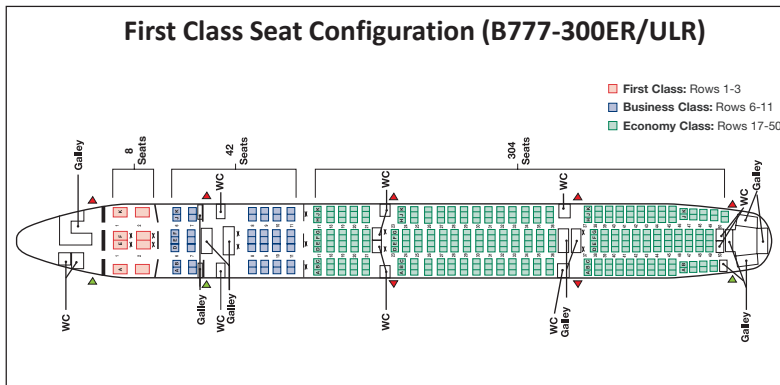
Overview

Emirates flies to over 100 destinations worldwide, including 25 in Europe, and has received over 400 international awards.

Since its launch in 1985, it has become one of the fastest growing airlines in the world.

Emirates' has taken luxury travel to new heights with the introduction of its First Class Private Suites on selected aircraft. Each suite is designed for comfort and privacy and features closing doors and massage-enabled leather seats that convert to fully lie-flat beds.

There's also a dedicated work space, dining table, personal storage with each suite, coat closet, built-in vanity with illuminated mirror and aromatherapy kit; in addition on the A380 on direct service from Sydney, two exquisitely designed onboard showers.



✦ Long-Haul Fleet

- ◆ Number of aircraft - 150
- ◆ A380-800, B777-300ER/ULR, B777-200LR, A340-500, A340-300, A330-200
- ◆ Average age: 5 years

✦ Cabin Specifications

- ◆ 8-14 forward facing flat bed private suites on selected aircrafts
- ◆ 1 – 2 – 1 or 2 – 2 – 2 configuration

✦ Seat Specifications

- ◆ 157cm (62") to 218cm (86") seat pitch
- ◆ Recline to a fully-flat bed
- ◆ 48cm (19") to 58cm (23") seat width

✦ Luggage Allowance

- ◆ 50kg of checked luggage
- ◆ 2 pieces of carry-on luggage – max weight 12kg

✦ Transfers/Chauffeur

- ◆ Complimentary Emirates' Chauffeur-drive transfer to and from selected airports (mileage restrictions apply)

✦ Dining

- ◆ A wide selection of gourmet food and wine on-demand
- ◆ Full range of complimentary drinks including cocktails, champagnes and vintage wines

✦ Entertainment

- ◆ 19-23" personal digital TV screen
- ◆ Up to 1200 channels of entertainment on-demand

✦ Clubs & Lounges

- ◆ 24 Emirates lounges internationally including Sydney, Melbourne, Brisbane and Perth
- ◆ Full bar service and large buffet prepared with the finest seasonal ingredients

- ◆ Spacious and luxurious seating area with a wide selection of newspapers and magazines

✦ Loyalty Programs

- ◆ Skywards - award winning frequent flyer program
- ◆ Free membership
- ◆ Three tiers of membership – Blue, Silver and Gold; Silver and Gold members enjoy additional privileges

✦ Extras

- ◆ In-seat satellite telephone
- ◆ Real time email and text messaging
- ◆ In-seat laptop power supply

✦ Accolades

- ◆ World's Best Airline In-flight Entertainment – Skytrax Airline Excellence Awards 2010
- ◆ Best Airline In-flight Entertainment Award (5th Consecutive year) – Skytrax 2010
- ◆ Best Airline website – Internet Advertising Awards 2009
- ◆ Best First Class – Business Traveller Middle East Awards 2009

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Prague (PRG)
- ◆ Madrid (MAD)
- ◆ Dubai (DXB)
- ◆ Singapore (SIN)

Price Guide

- ◆ London - from \$11,895*
- ◆ Madrid - from \$11,591*
- ◆ Dubai - from \$11,138*
- ◆ Singapore - from \$5,902*

*Airfares are the lowest ongoing fares and are inclusive of taxes and surcharges correct at 25th October 2010.



Contact Details

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1300 880 599

Website:

emiratesagents.com/au

Emirates - EK

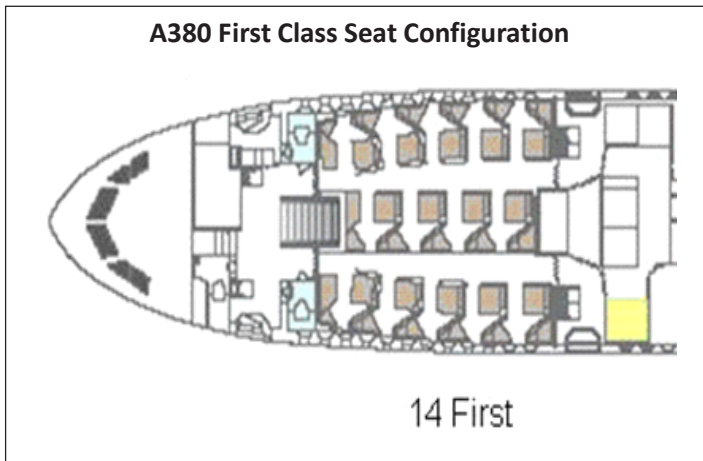
Overview

After over 90 years of continuous flying, Qantas has learned the meaning of premium service.

Passengers are welcome to relax in their own private world in one of only 14 First suites on the Qantas A380.

At the touch of a button their private dining suite for two becomes a long flat, wide bed. Travellers can dine a la carte or, if they prefer, enjoy an eight course tasting menu with a friend (selected routes).

Luxurious and spacious private suites offer exclusive comforts, technology and unsurpassed attention to detail designed by Marc Newson.



Contact Details

Phone:

13 17 11

Website:

www.qantas.com/agents

✦ Long-Haul A380 Fleet

- ◆ 6 aircraft - as at December 2010
- ◆ 4 more arriving in the coming months
- ◆ A380 fleet will grow to 20 aircraft

🛋️ A380 Cabin Specifications

- ◆ 14 luxurious private suites, featuring spacious and comfortable swivel armchairs with leather armrests and 5 zone massage system

🪑 Seat Specifications

- ◆ Fully flat extra wide and extra long bed that extends up to 212cm (83.5")
- ◆ An ottoman to host a companion in-flight
- ◆ A large dining table for two to dine restaurant style
- ◆ A convenient fold out cocktail table
- ◆ An extra large privacy partition along with electronic dividers ensuring complete privacy
- ◆ A unique drawer unit for convenient storage of personal items
- ◆ Storage solutions for cabin luggage, water bottle, eye glasses, headset and reading material

🧳 Luggage Allowance

International (The Americas)

- ◆ 2 pieces at 32kg per piece
- ◆ Max 158cm per piece (height + length + width)

All other International

- ◆ 40kg
- ◆ Total dimension for each piece must not exceed 158cm (62")

🚗 Transfers/Chauffeur

- ◆ Qantas Drive - a luxury chauffeured transfer service to and from selected airports (additional cost)
- ◆ Qantas Valet Parking - airport parking (additional cost)

🍴 Dining

- ◆ Rockpool-designed a la carte dining with signature dishes or eight course tasting menu on selected flights
- ◆ Refreshments and snacks available at any time
- ◆ Onboard sommeliers to provide recommendations from Qantas award-winning wine list of Champagnes and Australian wines (selected flights)

EUROPE

Key Destinations

- ◆ London (LHR)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

AFRICA

Key Destinations

- ◆ Johannesburg (JNB)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft





Entertainment

- ◆ Huge 17" LCD Panasonic entertainment screen
- ◆ State-of-the-art touchscreen seat and suite controller which operates seat, massage system, window shades, privacy dividers, reading lights and entertainment system
- ◆ Over 1000 on-demand entertainment options with our award-winning inflight programming
- ◆ SMS, phone, PC power & USB ports



Clubs & Lounges

- ◆ Porter service to assist passengers with luggage in Sydney and Melbourne
- ◆ Award winning flagship lounges in Sydney and Melbourne
- ◆ A First Host to accompany passengers to the exclusive First check-in area and fast-track passengers through immigration
- ◆ Full concierge service
- ◆ Restaurant with Neil Perry menu
- ◆ Luxurious Payot Day Spa



Loyalty Programs

- ◆ Qantas Frequent Flyer Program ◆ Over 7 million members
- ◆ Rewards members for flying & shopping with over 220 partners including oneworld partner airlines, cars, hotels and much more



Extras

- ◆ Noise-cancelling headsets
- ◆ Soft and luxurious pyjamas and slippers
- ◆ 'Bedding-down' service featuring a luxurious sheep skin mattress, duvet, fitted sheet, large pillow and soft wool blanket
- ◆ In-seat telephone with reply SMS functionality
- ◆ Amenity kits from Payot Paris which contain a Payot Paris branded clutch-style bag for women and a fold-out travel bag for men, skincare products, toiletries, a hairbrush or comb and an eye mask
- ◆ Priority Check-in
- ◆ Priority boarding and disembarkation
- ◆ Daily newspaper
- ◆ Jacket collection
- ◆ Express Immigration at selected airports

Alliances

- ◆ oneworld® - winner of 2010 Skytrax World's Best Airline Alliance Award

Accolades

- ◆ Good design award for A380 First Suite – 2009
- ◆ Australian International Design Award for Sydney First Lounge – 2008
- ◆ Best Overall Inflight Entertainment 2002, 2003, 2005, 2006
- ◆ Best First Class Cellar, Best First Class Red, Best First Class Fortified and Best presented Wine List - 2009 Cellar of the Sky Awards



AMERICAS

Key Destinations

- ◆ Los Angeles (LAX)

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

ASIA

Key Destinations

- ◆ Singapore (SIN)
- ◆ Hong Kong (HKG)*
- ◆ Bangkok (BKK)*

Price Guide

- ◆ Range of competitive fare options available to agents and these can be found at qantas.com/agents

* Operated by B744 aircraft



Contact Details

Phone:
13 17 11

Website:
www.qantas.com/agents

Qantas Airways - QF

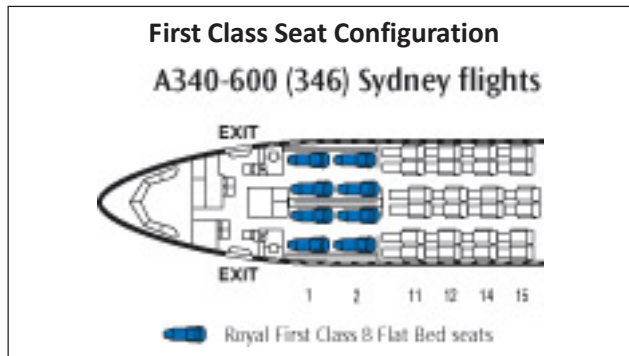
Overview

THAI flies Smooth as silk 44 times a week from Australia to Bangkok, with connections to over 70 destinations worldwide across 5 continents.

THAI's network stretches from the heart of Asia across the globe to include 13 major European cities, over 40 destinations throughout Asia and the Middle East, five in Australia/New Zealand, LA in the USA and Johannesburg in South Africa.

Throughout a dynamic period of growth, THAI has maintained its commitment to excellence in customer service as a full service carrier with an exceptional crew to passenger ratio of 1:6.

THAI has received many awards from both customers and the travel industry.



✈ Long-Haul Fleet

- ◆ 90 aircraft (B777s, B747-400, A340-500, A340-600, A330-300)
- ◆ More than 30 aircraft on order (A330-300s, B777-200ER, B777-300ER & A380-800s)

🛋 Cabin Specifications

- ◆ 8 flat-bed seats (A340-600) - Sydney flights
- ◆ 10 lie-flat shell seats (B747-400) - European flights

🪑 Seat Specifications

- ◆ Luxurious shell seats convert to superb comfortable flat beds
- ◆ Almost 7 feet of space to stretch out
- ◆ Ottoman offering a unique dining experience

🧳 Luggage Allowance

- ◆ 40kg checked luggage
- ◆ Royal Orchid Plus members - additional 10kg (silver members) or 20kg (gold members) of luggage
- ◆ Star Alliance gold members - additional 20kg of luggage

🍴 Dining

- ◆ A la carte dining with four gourmet-style meals
- ◆ Dom Perignon, French wines, Cognac and Caviar
- ◆ Flexible meal timings
- ◆ Choice of 22 special meals and pre-order meal service

📺 Entertainment

- ◆ Personal touch-control screen with Audio/Video on demand
- ◆ Wide range of entertainment, music and information channels

🍹 Clubs & Lounges

- ◆ Access to the Air New Zealand Lounge or Qantas Lounge (PER)
- ◆ Award-winning Royal Orchid Spa Lounge for full spa treatment or traditional Thai massages, serving herbal drinks and healthy light snacks

🏆 Loyalty Programs

- ◆ Royal Orchid Plus
- ◆ Free membership

📶 Extras

- ◆ VIP butler assistance on arrival to check-in for flights departing Bangkok
- ◆ Fast track immigration and assistance to the lounge
- ◆ Guests transferred to departure gate for last-minute boarding
- ◆ Special turn down service onboard with duvet and plush pillows.
- ◆ Exclusive amenity kits by Rimowa
- ◆ Cotton sleepwear

🌐 Alliances

- ◆ Star Alliance

🏆 Accolades

- ◆ Best First Class Lounge at Bangkok Suvarnabhumi Airport 2007, 2009 and 2010 – Skytrax
- ◆ Best Asian Carrier 2009 – by Go Asia Awards
- ◆ Best Southeast Asian Airline 2010 – Global Traveller and TTG Asia

📍 Key Destinations

- ◆ Bangkok (BKK)
- ◆ Hong Kong (HKG)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Munich (MUC)

💰 Price Guide

First Class: ex SYD

- ◆ Bangkok - \$5,227*
- ◆ Hong Kong - \$5,534*
- ◆ Beijing - \$6,002*
- ◆ FRA/MUC/CDG/ROM/ZRH - \$9,528*
- ◆ LON/MAD - \$10,487*

* Add taxes to all prices. Fares subject to change



Contact Details

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Thai Airways International - TG

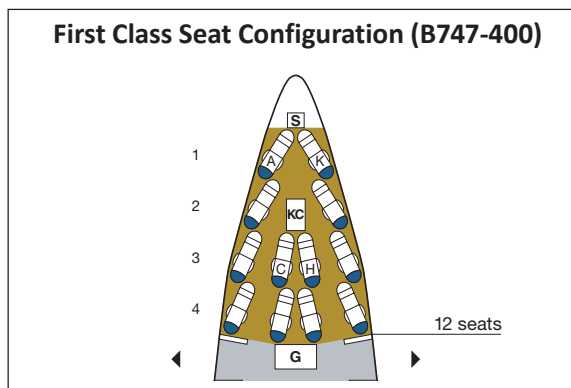
Overview

United Airlines is one of the largest international carriers based in the US.

Operating daily non-stop services from Sydney and Melbourne (via Sydney) to Los Angeles; and Sydney to San Francisco, United offers more same-day connections across the US than any other airline.

From its major hubs strategically positioned across the US; Los Angeles, San Francisco, Denver, Chicago and Washington D.C., United and United Express conveniently connects customers to more than 200 US domestic and international destinations.

As a founding member of the Star Alliance, United is part of an extensive global network offering a simplified travel process for customers to over 1170 destinations in over 180 countries worldwide.



✈ Long-Haul Fleet

- ◆ 91 aircraft (B747, B767, B777)

🪑 Cabin Specifications

- ◆ 12 United First Suites
- ◆ 1 – 1 configuration (Rows 1 and 2, main deck)
- ◆ 1 – 2 – 1 configuration (Rows 3 and 4, main deck)

🛫 Seat Specifications

- ◆ 79cm (31") seat width
- ◆ Recline 180°
- ◆ Bed length: 198cm (6'6")

🧳 Luggage Allowance (Americas)

- ◆ 2 pieces of checked luggage - 32kg per piece
- ◆ Mileage Plus members (Premier Executive or 1K) – 1 additional piece at 32kg
- ◆ Global Services members – 1 additional piece at 32kg
- ◆ Star Alliance Gold members – 1 additional piece at 32kg

🍴 Dining

- ◆ World-class menu designed by famous chef Charlie Trotter
- ◆ Flex menu – choose what you want to eat, and when you want to be served
- ◆ Wine list by Master Sommelier and Master of Wine, Doug Frost

📺 Entertainment (B767 & B747)

- ◆ 38cm (15.4") personal screen
- ◆ Audio/Video on demand with a wide selection of movies, TV programs, radio channels, music and games
- ◆ Noise cancelling headphones
- ◆ Apple iPod connectivity

🍸 Clubs & Lounges

- ◆ Over 40 Red Carpet Club lounges worldwide (including one in Melbourne)
- ◆ United Arrival Suites available in selected cities
- ◆ Access to the Air New Zealand lounge in Sydney
- ◆ Access to any Star Alliance First or Business class lounge on-same day travel
- ◆ United First Lounge available in selected cities

🏆 Loyalty Programs

- ◆ Mileage Plus frequent flyer program
- ◆ Free membership
- ◆ Mileage Plus accrual on United, Star Alliance partner airlines, hotel stays and more
- ◆ Redemption including flights and upgrades

📶 Extras

- ◆ Power outlets
- ◆ USB ports
- ◆ 4-way lumbar support
- ◆ 6-way adjustable headrest
- ◆ In-flight storage

🌐 Alliances

- ◆ Star Alliance

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ San Francisco (SFO)
- ◆ Denver (DEN)
- ◆ Chicago (ORD)
- ◆ Washington (IAD)

Price Guide

No advance purchase:

- ◆ MEL/SYD - LAX return: \$19,432*
- ◆ MEL/SYD - SFO return: \$19,432*

*Inclusive of taxes. Conditions apply. Prices correct at time of printing, however subject to change without notice

UNITED

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United Airlines - UA

Overview

Etihad Airways' Diamond First Class has been voted the World's Leading First Class for the past three years running. And it's not hard to see why.

Etihad's Diamond First Class suites bring new levels of service, comfort and hospitality to the First Class cabin.

Award winning seats that turn into 6'8" flat beds; over 600 hours of on-demand entertainment; dining anytime with a la carte and kitchen menus and the personal attention of a Food & Beverage Manager – isn't it time to change to the best?



✈ Long-Haul Fleet

- ◆ 50 aircraft (A319-100, A320-200, A330-200, A330-300, A340-500, A340-600, B777-300ER)
- ◆ Average age: 3 years

🛋 Cabin Specifications

- ◆ 12 suites over 1 cabin
- ◆ 1 - 2 - 1 configuration

🛋 Seat Specifications

- ◆ 207cm (6'8") flat bed
- ◆ Private suite with direct aisle access, personal mini-bar and wardrobe

🧳 Luggage Allowance

- ◆ 40kg checked luggage
- ◆ 2 pieces of carry-on luggage - max 12kg in total

🚗 Transfers/Chauffeur

- ◆ Complimentary Etihad chauffeur transfer to and from the airport*

🍴 Dining

- ◆ Modern cuisine menus prepared by award-winning chefs
- ◆ Fine wine and a wide range of beverages
- ◆ Personal attention of Food & Beverage Managers

📺 Entertainment

- ◆ 58cm (23") personal TV screen
- ◆ Audio/Video on demand
- ◆ 600 hours of world-class entertainment

🍸 Clubs & Lounges

- ◆ Etihad Diamond First Class Lounges in Abu Dhabi, London and Frankfurt
- ◆ Library, 24-hour gourmet banquet dining, wifi, five-star Six Senses Spa

📶 Extras

- ◆ Power outlets, phone & USB ports
- ◆ Mood lighting system
- ◆ Stylish amenity kit containing Salvatore Ferragamo treats

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Frankfurt (FRA)

Price Guide

- ◆ SYD-LHR: from \$10,921*
- ◆ MEL-CDG: from \$10,688*
- ◆ SYD-FRA: from \$10,701*



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Ph: 1800 998 995

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Etihad Airways - EY

Overview

Air China is the official flag carrier of the People's Republic of China. The airline has recently introduced the brand new Airbus A330-200 aircraft to its Australian operations. Their new first class spacious luxury seats are designed to create optimal personal space.



A STAR ALLIANCE MEMBER

✈ Long-Haul Fleet

- ◆ Over 270 aircraft offering both Boeing and Airbus planes

🛋 Cabin Specifications

- ◆ 8-12 flat bed seats, lie-flat seats or recliner seats over 1 cabin (depending on aircraft type)

🛋 Seat Specifications (New First Class)

- ◆ Reclines to a fully flat bed
- ◆ 190cm (75") seat pitch & 70cm (27") seat width
- ◆ 3 seating positions – Standard, Executive & Rest

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ Carry-on luggage: max 8kg

📶 Extras

- ◆ 26cm (10.4") individual video screen with AVOD
- ◆ Power outlet & personal lighting
- ◆ Top quality dishes including "Quanjudé" roast duck, caviar and a variety of cheese and cakes
- ◆ Luxury car service, hotel stay & airport guidance service

📞 Contact Details

Phone: (02) 9232 7277

Website: www.airchina.com.au

Air China - CA

Overview

Air France's First Class, La Première **AIRFRANCE** takes on the allure of a private lounge: a cabin designed as a haven of well-being, combining aesthetics and technology. Their cabin staff are dedicated to providing passengers with thoughtful, friendly and reliable service throughout their flight.

✈ Long-Haul Fleet

- ◆ B777-300 ER (via SIN and HKG), B747-400, A380, A340-300, A330-200

🛋 Cabin Specifications

- ◆ 4-9 curved seats over 1 cabin
- ◆ Direct aisle access from every seat

🛋 Seat Specifications

- ◆ Reclines to a fully flat bed - 200cm (78.7") long
- ◆ Ample storage space & wide tray table

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg each
- ◆ Carry-on luggage: 1 standard bag, 1 small bag & 1 accessory (eg. handbag) - max 18kg in total

📶 Extras

- ◆ 26cm (10.4") individual video screen with AVOD
- ◆ La Première travel kit includes a selection of 5 Clarins cosmetics for men and women, a relaxing eye mask and toiletries

📞 Contact Details

Phone: 1300 391 191

Website: www.afkl.biz

Air France - AF

Overview

Air Tahiti Nui's service is based upon extending the warmth and ambience of their Polynesian home the moment passenger steps on board. Serving six pampered guests in a luxurious enclave, PoeravaFirst is the most exclusive First-Class cabin over the routes that Air Tahiti Nui flies.



✈ Long-Haul Fleet

- ◆ A340-300 - one of the youngest fleet in the world
- ◆ Average age: 8 years

🛋 Cabin Specifications

- ◆ 6 lie-flat seats over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ 203cm (80") seat pitch & 58cm (23") seat width

🧳 Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg each
- ◆ 1 piece of carry-on luggage - max 10kg

📶 Extras

- ◆ 30cm (12") individual video screen with AVOD
- ◆ Phone, oversized pillows and blankets & soft pyjamas
- ◆ World-class cuisine blends the culinary influences of Polynesian and French heritage with specialties from each of Air Tahiti Nui's destinations

📞 Contact Details

Phone: 1300 732 415

Website: www.airtahitinui.com.au

Air Tahiti Nui - TN

Overview

American, AMR Eagle, and the AmericanConnections airlines serve 250 cities in 40 countries. Available on Boeing 777 aircraft, the Flagship Suite offers the ultimate First Class comfort on overseas flights, including privacy dividers and the industry's first swivel seating, making face-to-face business meetings easier than ever before.



✈ Long-Haul Fleet

- ◆ B777-200, B747-400, B767

🛋 Cabin Specifications

- ◆ 16 seats over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed - 201cm (79") long
- ◆ Winged-adjustable headrests & underseat storage space

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg each
- ◆ 1 piece of carry-on luggage

📶 Extras

- ◆ 26cm (10.4") individual video screen with AVOD
- ◆ Power outlet, phone, noise-cancelling headphones
- ◆ SpAA In Flight™ shoebag amenity kit, featuring Temple Spa products
- ◆ Soft cotton duvet & oversized premium pillow

📞 Contact Details

Phone: (07) 3329 6060

Website: www.aa.com

American Airlines - AA

Overview

Asiana Airlines is based in Seoul, Korea. Established in 1988, Asiana is one of the world's youngest airlines.

ASIANA AIRLINES



Asiana Airlines' brand-new premium service offers comfort and convenience unrivalled in the aviation world.

✈ Long-Haul Fleet

- ◆ A320-200, A321-100/200, A330-300, B767-300, B737-400, B777-200, B747-400

🛋 Cabin Specifications

- ◆ 10 sleeper seats over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ Recline 180° to a fully flat bed

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 10kg each

📶 Extras

- ◆ Individual video screen with AVOD
- ◆ Power outlet, phone, Bulgari amenity kit
- ◆ Duvet and casual pyjama upon request
- ◆ Gourmet food options with premium quality dishes prepared by the best chefs, including "Kyoto-Kaiseki" traditional Japanese dish and diverse snack options

📞 Contact Details

Phone: 1300 767 234

Website: au.flyasiana.com

Asiana Airlines - OZ

Overview

Cathay Pacific offers the finest First Class environment available complemented by service straight from the heart.



The cabin's private entrance leads passengers straight to a world of quiet sophistication, a mood enhanced by space.

✈ Long-Haul Fleet

- ◆ B777-300, B777-330ER, B777-200, B747-400, A340-300, A330-300

🛋 Cabin Specifications

- ◆ 9 suites over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ 201cm (79") seat pitch & 56cm (22") seat width
- ◆ Reclines 180° to a fully flat bed

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 1 piece of carry-on luggage - max 15kg

📶 Extras

- ◆ 26cm (10.4") individual video screen with AVOD
- ◆ Duvets, pillows & 'sleepsuit'
- ◆ Amenity kit including Acca Kappa products & Bally travel bags for him and Aesop products & Ipa-Nima travel bags for her, as well as other essentials such as a toothbrush, toothpaste & mouthwash

📞 Contact Details

Phone: 131 747

Website: www.cathaypacific.com

Cathay Pacific - CX

Overview

Founded in 1959, China Airlines (CI), the national carrier of Taiwan, is one of



Asia's leading and most experienced airlines. Young fleet, friendly, well trained staff and competitive fares ensure comfort, outstanding service and a value for money product for passengers.

✈ Long-Haul Fleet

- ◆ B747-400, A330-300 & A340-300
- ◆ Average age: 6.9 years

🛋 Cabin Specifications

- ◆ 12 or 14 seats over 1 cabin

🪑 Seat Specifications (TPE-LAX route)

- ◆ Reclines to a fully flat bed
- ◆ Electrical control, backshell divider, personal coat hook, beverage table, book bag and personal storage
- ◆ Adjustable headrest, electrical lumbar support and inflatable seat cushion to support individual body needs

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - 7kg each

📶 Extras

- ◆ 38cm (15") individual video screen with AVOD
- ◆ Electrical massage, extra-large pillows, eye-shades and pure wool blankets

📞 Contact Details

Phone: 1300 668 052
Website: www.china-airlines.com

China Airlines - CI

Overview

China Eastern Airlines is based in Shanghai,



and operates to over 80 international destinations, and over 330 domestic ports. Their First Class features premiumUnits, which offer passengers more room to stretch out, get comfortable, and indulge in all that MU's First Class has to offer.

✈ Long-Haul Fleet

- ◆ A340-600, A330-300, A330-200

🛋 Cabin Specifications

- ◆ 8 premiumUnits over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ Seat upholstered in leather and trimmed with Burr wood

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ Carry-on luggage: 1 standard bag (max 15kg), and 1 garment or soft bag (max 20cm thick)

📶 Extras

- ◆ Individual video screen with AVOD
- ◆ Power outlet
- ◆ Fresh bed linens and a down-filled duvet, fine-designed pyjama suit, soft eye-shades and warm terry-cloth socks
- ◆ Personalised cuisine & fine wines

📞 Contact Details

Phone: (02) 9290 1148
Website: www.flychinaeastern.com

China Eastern - MU

Overview

Gulf Air's First Class is called Falcon Gold. The carrier operates flights to Europe, the Middle East and Africa from its hub in Bahrain.



Full fare paying Falcon Gold passengers get priority for sleeper seats where available.

✈ Long-Haul Fleet

- ◆ A340-300, A330-200, B777
- ◆ Average age 10 years

🛋 Cabin Specifications

- ◆ Gulf Air is currently reconfiguring its premium cabins, combining the previous first and business class to offer either 1 - 2 - 1 and 2 - 2 - 2 configurations

🪑 Seat Specifications (B777-300)

- ◆ 211cm (83") pitch and 91cm (36") seat width
- ◆ Recline into a fully flat bed (not in all aircraft)

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 1 piece of carry-on luggage & 1 briefcase - max 9kg

📶 Extras

- ◆ Individual attention of the inflight Sky Chef

📞 Contact Details

Phone: 1300 366 337
Website: www.gulfair.com

Gulf Air - GF

Overview

JAL is a member of the oneworld® alliance, and offers luxurious JAL Suites as a part of their First Class product. The airline has hubs in Tokyo, Osaka and Nagoya, and flies to the USA, Hawaii, South America, Europe, Australia, South East Asia, Canada, New Zealand and the Middle East.



✈ Long-Haul Fleet

- ◆ B747-400, B777-200, B777-300

🛋 Cabin Specifications

- ◆ 8-14 Suites, Skysleeper Solo or Skysleeper seats, dependent on the route being travelled

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ Ample storage space & wide tray table

🧳 Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg each
- ◆ 1 piece of carry-on luggage - max 10kg

📶 Extras

- ◆ 48cm (19") individual video screen with AVOD
- ◆ Power outlet, noise-cancelling headphones, laptop battery lending service
- ◆ Amenity kit including soothing patches for legs and feet, skin care cosmetics, a toothbrush set and an eye mask

📞 Contact Details

Phone: 1300 525 287
Website: www.jal.com

Japan Airlines - JL

Overview

Jet Airways operates to 44 Indian domestic cities and 19 international destinations with hubs in Delhi, Mumbai and Chennai, providing world class service and Indian hospitality.



✈ Long-Haul Fleet

- ◆ A330-200 & B777-300

🛋 Cabin Specifications

- ◆ 8 full flat seats in suite with dual sliding doors over 1 cabin

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ Private wardrobe & wide tray table

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg each
- ◆ 1 piece of carry-on luggage - max 7kg

📶 Extras

- ◆ 58cm (23") individual video screen with AVOD
- ◆ Power outlet, noise-cancelling headphones, night sky-mood lighting system

🏆 Loyalty Program

- ◆ Codeshare with Qantas, points on the Qantas Frequent Flyer program can be swapped with the Jet Airways JetMiles scheme

📞 Contact Details

Phone: 1300 304 553

Website: www.jetairways.com

Jet Airways - 9W

Overview

A true value for money travel option with a fleet of 129 aircraft, Korean Air is one of the world's top 20 airlines.



✈ Long-Haul Fleet

- ◆ A300-600, A330-200, A330-300, B747-400, B777-200, B777-300
- ◆ A380 & B787 on order

🛋 Cabin Specifications

- ◆ 8-16 Kosmo Suites, Kosmo Sleeper Seats or Sleeper Seats or Seats dependent on the route being travelled

🪑 Seat Specifications

- ◆ 157-211cm (62-83") seat pitch* & 48-66cm (19-26") seat width*

*dependent on the type of seat

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 1 piece of carry-on luggage

📶 Extras

- ◆ Individual video screen with AVOD
- ◆ Power outlet, mood lighting
- ◆ Carefully selected western, Chinese and Japanese course menus in addition to a traditional Korean menu together with top-quality wines
- ◆ In-flight clothes, Wake-up service
- ◆ Priority boarding, service & baggage handling

📞 Contact Details

Phone: (02) 9262 6000 - Sydney Office

Website: www.koreanair.com

Korean Air - KE

Overview

Lufthansa German Airlines flies to 204 destinations in 81 countries from two hubs in Germany, and connects Australia via 12 gateways in Asia, North America and Africa in conjunction with partner airlines. Passengers on board the new Lufthansa A380, the world's largest and most modern passenger jet, can look forward to a Lufthansa First Class that sets new standards in terms of exclusivity and comfort.



✈ Long-Haul Fleet

- ◆ A380-800, B747-800, B747-400, A340-600, A340-300, A330-300
- ◆ Average age: 11.2 years

🛋 Cabin Specifications

- ◆ 8 or 16 lie-flat seats over 1 cabin

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ Numerous storage spaces & adjustable privacy screen

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 1 piece of carry-on luggage - max 8kg

📶 Extras

- ◆ Individual video screen with AVOD
- ◆ Power outlet
- ◆ Amenity kit containing a full range of care accessories

📞 Contact Details

Phone: 1300 655 727

Website: www.lufthansaexperts.com

Lufthansa - LH

Overview

Malaysia Airlines has an extensive worldwide network offering flights from five Australian ports connecting through to over 100 destinations across six continents via its Kuala Lumpur hub. Malaysia Airlines' new flat bed seats offer luxury, space and comfort to their passengers.



✈ Long-Haul Fleet

- ◆ B747-400, B777-200, A330-330, A330-200

🛋 Cabin Specifications

- ◆ 12 or 16 flat bed seats over 1 cabin
- ◆ Direct aisle access from every seat

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ Individual 'ottoman' which doubles as a visitor's seat

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage: max 5kg each

📶 Extras

- ◆ 38cm (15") individual video screen with AVOD
- ◆ Power outlet
- ◆ Amenity kit including travel necessities like eyeshades, toothbrushes, facial sprays, a lip balm and more

📞 Contact Details

Phone: 132 627

Website: www.malaysiaairlines.com

Malaysia Airlines - MH

Overview

Qatar Airways currently operates daily flights from Melbourne to its hub in Doha.

It is one of a select-few carriers with a certified 5-star ranking and was named in the top three airlines in the world at the 2010 Skytrax World Airline Awards.



✈ Long-Haul Fleet

- ◆ A330s, A340-600, B777-200LR, B777-300ER and more

🛋 Cabin Specifications

- ◆ 8 or 12 flat bed seats with a 1 - 2 - 1 configuration

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ 201cm (79") seat pitch & 56cm (22") seat width
- ◆ Buddy seat & large meal table

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 15kg in total

📶 Extras

- ◆ 38cm (15") individual video screen with AVOD
- ◆ Personal storage, massage function
- ◆ Power outlet, phone
- ◆ Transfers in a premium BMW 7-Series at Doha International Airport (available to First Class customers departing from Doha to European destinations)

📞 Contact Details

Phone: 1300 340 600

Website: www.qatarairways.com

Qatar Airways - QR

Overview

Singapore Airlines is one of the major carriers flying to Australia and was the first airline to operate the Airbus A380. SQ offers the new lavishly designed First Class cabin with eight private stately seats on its 777-300ER and selected Boeing 777-300 aircraft which feature new levels of exclusivity.



✈ Long-Haul Fleet

- ◆ A380, A340-500, A330-300, B777, B747

🛋 Cabin Specifications

- ◆ 8 flat bed seats

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed with 89cm (35") seat pitch
- ◆ Upholstered in fine-grained leather with Mahogany wood trimming

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 7kg each

📶 Extras

- ◆ 58cm (23") individual video screen with AVOD
- ◆ Crisp linen, fluffy pillows and a plush duvet
- ◆ Vanity corner with mirror and drawer
- ◆ Amenity kit containing Givenchy-designed sleeper suits and Ferragamo toiletries

📞 Contact Details

Phone: 13 10 11

Website: www.singaporeair.com

Singapore Airlines - SQ

Overview

SWISS International Air Lines is affiliated with German carrier Lufthansa.

The airline offers its First Class passengers comfort, luxury, tranquility and privacy plus fine food and drinks and a service that leaves nothing to be desired.



✈ Long-Haul Fleet

- ◆ A330-200 and A330-300, A340-300
- ◆ Average age: 6 years (A330s), 9 years (A430s)

🛋 Cabin Specifications

- ◆ 8 or 12 flat bed seats in a 1 - 2 - 1 configuration

🪑 Seat Specifications

- ◆ Reclines to a fully flat bed
- ◆ 211cm (83") seat pitch & 56cm (22") seat width

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 8kg each

📶 Extras

- ◆ Large individual video screen with AVOD
- ◆ Power outlet, phone
- ◆ Large table and extra ottoman
- ◆ Amenity kit containing La Prairie (Swiss luxury brand) products; socks; sleeping mask; toothbrush; toothpaste; high-quality reusable ear plugs & slippers

📞 Contact Details

Phone: 1300 724 666

Website: www.swiss.com

Swiss Int'l Air Lines - LX

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